## **Thematic Consultation 2021**

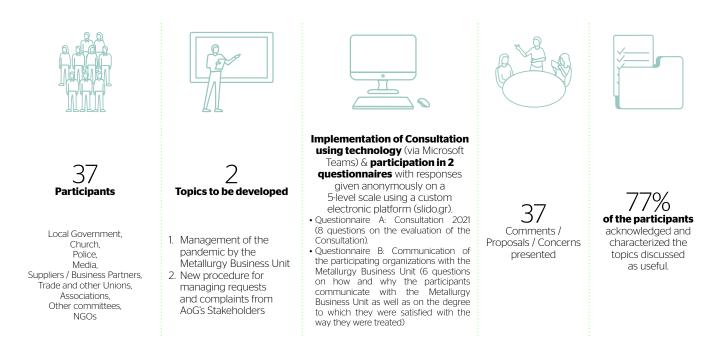
The Metallurgy Business Unit of MYTILINEOS, taking into account the new conditions that have been created in the context of dealing with the consequences of the pandemic, chose to hold the Company's 7th annual thematic Consultation online, entitled: "Covid-19: Measures and actions for the effective management of the pandemic - Health protection and business continuity".

The Consultation had a two-fold purpose:

- Presentation of all the measures and actions implemented by the Aluminium plant for the effective management of the pandemic, during 2020-2021.
- Announcement and presentation of the new procedure for handling requests and complaints, which was recently approved in the Metallurgy Business Unit in order to improve communication with the local groups of the Company's Stakeholders, and to manage effectively all requests, comments and complaints regarding ESG and Responsible Entrepreneurship issues received by the Company.

## Thematic Consultation 2021

"Covid-19: Measures and actions for the effective management of the pandemic - Health protection and business continuity"



## Results

The main objective of the Consultation was achieved, according to **76% of the participants.** At the same time, more than **70% of the participants said they were quite satisfied with the way the pandemic was managed,** as well as with the **management of their requests/complaints** by the Metallurgy Business Unit. No specific reports of issues requiring further improvement were noted.

The participants placed particular emphasis on the development of the Company's plan and the incentives for employees so as to increase vaccinations in MYTILINEOS units, on the continuation of checks by means of rapid tests, as well as on the management of the 4th wave of the pandemic and the actions for the transition to the next day.