



Disclosure table ISO 26000 (International Standard)

A. Principles of social responsibility	References to the Sustainable Development & ESG Performance Report 2023
Accountability	• Sustainable Development Report • Annual Report
Transparency	• Business Ethics • Stakeholder Engagement • Corporate Governance • Environmental KPIs • Social KPIs • Report Parameters • Code of Business Conduct • Suppliers & Business partners Code of Conduct
Ethical behaviour	• Corporate Governance • Code of Business Conduct • Suppliers & Business partners Code of Conduct • Business Ethics • Environmental Policy • Occupational Health & Safety Policy • Corporate Social Responsibility Policy
Respect for stakeholder interests	• Materiality Process • Stakeholder Engagement • Business Ethics
Respect for the rule of law & international norms of behaviour	• Strategic priorities • Environmental policy • Occupational Health & Safety Policy • Corporate Social Responsibility Policy • Business Ethics • Customer Privacy • Product Quality & Safety • Sustainable Development commitments
Respect for human rights	• Human Rights & Equal Opportunities • Code of Business Conduct • Suppliers & Business partners Code of Conduct
B. Recognizing social responsibility and engaging stakeholders	References to the Sustainable Development & ESG Performance Report 2023
Recognizing social responsibility	• Sustainable Development Strategy • Occupational Health & Safety • Business Ethics • Climate change, energy & air emissions • Human Rights & Equal Opportunities • Sustainability of Local communities • Customer Privacy • Corporate Social Responsibility Policy
Stakeholder identification and engagement	• Stakeholder Engagement
C. Social Responsibility core subjects	References to the Sustainable Development & ESG Performance Report 2023
Corporate governance	• Corporate Governance
Human Rights	• Human Rights & Equal Opportunities • Social KPIs
Labour practices	• Occupational Health & Safety • Occupational Health & Safety Policy • Employment & Labour Practices • Human Rights & Equal Opportunities • Social KPIs



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The environment	• Climate change, energy & air emissions • Water Management • Circular economy & raw and other materials • Pollution Prevention • Ecological Impacts • Research & Development • Environmental Policy • Environmental KPIs
Fair operating practices	• Business Ethics • Customer Privacy • Code of Business Conduct • Suppliers & Business partners Code of Conduct
Consumer issues	• Customer Privacy • Product Quality & Safety • Communication & Marketing
Community involvement & development	• Sustainability of Local communities • Social KPIs • Metlens' Socio-economic Impact in Greece
D. Guidance on integrating social responsibility throughout an organization	References to the Sustainable Development & ESG Performance Report 2023
The relationship of an organization's characteristics to social responsibility	• Value creation • Sustainable Development Strategy • Materiality Process • Corporate Social Responsibility Policy
Determining relevance and significance of core subjects and issues to an organization	• Value creation • Sustainable Development Strategy • Materiality Process • Stakeholder Engagement • Corporate Social Responsibility Policy
Organization's sphere of influence	• Materiality Process • Report Parameters
Establishing priorities for addressing issues	• Corporate Social Responsibility Policy • Materiality Process • Sustainable Development Strategy
Setting the direction of an organization for social responsibility	• Value creation • Sustainable Development Strategy • Materiality Process • Sustainable Development Strategy
Building social responsibility into an organization's governance, systems and procedures	• Stakeholder Engagement • Sustainable Development Governance • Enterprise Risk Management System • Code of Business Conduct • Stakeholder Engagement
Types of communication on social responsibility	• Report Parameters • Stakeholder Engagement • Integrated Value Creation Scorecard • Sustainability Actions Map
Enhancing the credibility of reports and claims about social responsibility	• Strategic priorities • Stakeholder Engagement • Sustainable Development Governance • Stakeholder Engagement • Independent Assurance Statement 2023
Reviewing an organization's progress and performance on social responsibility	• Sustainable Development Governance • Materiality Process • «In Practice»: Submission Platform for social requests
Voluntary initiatives for social responsibility	• Sustainable Development Commitments